

# June

1-3	Supervising for Success I: Developing Tomorrow's Leaders (C1)(DTLCI)	9-4	WVSTC-Capitol Room
8-9	Conflict Management (CM)	9-4	WVSTC-Capitol Room
10	Providing the Ultimate Customer Service Experience (CSE)	9-noon	WVSTC-Capitol Room
10	Customer Service Breakdown: Managing Conflict in Challenging Situations (CSB)	1-4	WVSTC-Capitol Room
11	The Drug-Free Workplace (DFWP)	9-noon	WVSTC-Capitol Room
11	Preventing Harassment: A Shared Responsibility (PH)	1-4	WVSTC-Capitol Room
15	Supervising for Success III: Leadership Essentials (C2,D1) (LEC2DI)	9-4	WVSTC-Capitol Room
16	Discipline and Documentation (D&D)	9-4	WVSTC-Capitol Room
17	Know Your State Government (KYSG)	9-4	WVSTC-Regents Room
23	Motivation and Engagement in the Workplace (M&E)	9-4	WVSTC-Regents Room
23	Workplace Safety: Your Responsibility (WS)	9-4	WVSTC-Capitol Room
24	Personnel Transactions in State Government (PT)	9-4	WVSTC-Capitol Room
25	Bridging the Gap: Communicating with the Deaf and Hard of Hearing (BTG)	10-3	WVSTC-Capitol Room

